



ELECTRONIC MESSAGING FOR THE BOOK TRADE



PacStream Information Pack

PacStream is an e-commerce service within the Bookselling/Publishing Industry. The service was started in 1997 with the first live orders being transmitted in October 1997. In 2001 PacStream became part of a broad based 'e-commerce' solutions provider called TEDIS Pty Ltd, a subsidiary of the ECN Group (NZ). In July 2006 TEDIS was re-branded as the ECN Group (Australia). In October 2008 Thorpe-Bowker assumed responsibility for the sales, marketing support and promotion of PacStream.

The PacStream focus remains firmly in the Bookselling and Publishing space.

The PacStream service aims to get Booksellers away from the computer and fax machine and out on the shop floor doing what they love, selling books.

The PacStream service enables Booksellers to send an order, or orders, anytime they like in one transmission for distribution to their suppliers. You don't even need to worry about the format in which the suppliers will accept the orders, PacStream takes care of this.

PacStream is compatible with ALL of the major inventory management systems (IMS).

The Process is:

1. The Bookseller creates order(s) as they normally would within the IMS. Instead of printing ready to fax, or emailing, the order is selected for EDI. Orders are then sent to the PacStream Service via either email or FTP.
2. When the file is received by PacStream a notification for each order is returned to the Bookshop via email. This lets the shop know that PacStream has received their order(s) and whether there were any problems with them. The PacStream notifications are generated and returned within minutes of the file being received at PacStream. It is the Bookshop's responsibility to ensure they receive the notifications and to check there are no errors.
3. At the same time the order(s) are translated into the correct format for the relevant supplier(s) and sent to them.
4. The majority of the major suppliers return a Purchase Order Acknowledgment (POA) which some of the IMS can import back into your system. The POA provides updated stock, reprinting and order status. This information allows you to provide the next level of service to your customers in advance of the stock arriving.
5. A growing number of suppliers can now also send the Electronic Invoice. If your IMS can process the Electronic Invoice the receiving process is vastly streamlined as very little data entry is required.



PacStream Registration Form

Email completed form to support@pacstream.com.au

Bookshop: _____

Contact: _____

Address: _____

Phone: _____ Fax: _____

Email: _____

Inventory Management System: _____

SAN (Standard Address Number): _____

I don't have a SAN, please allocate one for me.

Set up fee \$165.00*

This one-time fee covers the cost of setting up your store on our system, notifying suppliers that you will be trading electronically, setting up your IMS application and talking you through sending your first orders.

SAN fee \$70.00*

A SAN is a unique global identifier required for EDI trading. Thorpe-Bowker is responsible for SAN allocations in Australasia.

Monthly Subscription \$44.00*

This charge allows you to send up to 250 orders per month to the suppliers listed on the following page. These suppliers are fully integrated for EDI orders. Approximately 80% of your ordering will be covered by this list.

Additional Services

- PacStream can handle ALL of your order traffic if you prefer. Orders to non-integrated suppliers are automatically sent as text emails. There is no additional cost for this service.
- A number of suppliers are now providing electronic invoices which, if handled by your IMS, can vastly speed up the receiving process. Electronic invoices are charged at \$0.33* per invoice received.

(* All prices are GST inclusive.)

**Yes, please go ahead and set up my store to use the PacStream service.
I DO / DO NOT wish to receive electronic invoices.**

Signature: _____ Date: _____

PacStream Electronic Supplier List

Alliance Distribution Services ^{POA INV}	9021000
Australian Book Group	9016597
Baker & Taylor ^{POA INV}	9016678
Bolinda Publishing	9016511
Brumby Books ^{POA INV}	9017321
Cambridge University Press ^{POA INV}	9016880
Cengage Learning ^{POA INV}	9018719
Central Book Services	902039X
Elsevier Australia ^{POA INV}	901389X
Five Mile Press	9029265
Funtastic	9024743
Gardners	0117765
Harper Collins Australia ^{POA INV}	9000453
Herron Book Distributors	9017402
Hinkler Books	9023151
IGEA Life Sciences	9028870
Inbooks ^{POA INV}	D100338
Ingram ^{POA INV}	9017488
John Wiley & Sons ^{POA INV}	9013423
Landmark Educational	9017615
Lexis Nexis Butterworths ^{POA}	9016872
Lippincott Williams & Wilkins ^{POA}	9017828
Lonely Planet ^{POA}	9017704
Macmillan Distribution Services ^{POA INV}	901327X
Madman Entertainment	9029613
McGraw Hill ^{POA INV}	D102818
NewSouth Books ^{POA INV}	9019561
Oxford University Press ^{POA INV}	9014322
Parragon Publishing	9028838
Pascal Press ^{POA INV}	9017984
Peribo	9017992
Rainbow Book Agencies ^{POA INV}	9013725
Random House Australia ^{POA INV}	9012060
Scholastic ^{INV}	9012966
United Book Distributors ^{POA INV}	9000011
Walker Books ^{POA INV}	9018778
Woodslane ^{POA INV}	9018867

^{POA} These suppliers provide purchase order acknowledgements

^{INV} These suppliers can provide electronic invoices

PacStream Contact Details

PacStream Helpdesk

Email: support@pacstream.com.au

Phone: 1300 121 321