



PacStream Information & Registration

PacStream is an e-commerce service within the Bookselling/Publishing Industry. The service was started in 1997 with the first live orders being transmitted in October 1997. In 2001 PacStream became part of a broad based 'e-commerce' solutions provider called TEDIS Pty Ltd, a subsidiary of the ECN Group (NZ). In July 2006 TEDIS was re-branded as the ECN Group (Australia). In October 2008 Thorpe-Bowker assumed responsibility for the sales, marketing support and promotion of PacStream. The PacStream focus remains firmly in the Bookselling and Publishing space.

The PacStream service aims to get Booksellers away from the computer and faxmachine and out on the shop floor doing what they love, selling books.

The PacStream Service enables Booksellers to send an order, or orders, anytime they like in one transmission for distribution to their suppliers. You don't even need to worry about the format in which the suppliers will accept the orders, PacStream takes care of this.

PacStream is compatible with ALL of the major inventory management systems (IMS).

The Process is:

1. The Bookseller creates order(s) as they normally would within the IMS. Instead of printing ready to fax, or emailing, the order is selected for EDI. Orders are then sent to the PacStream Service via either email or FTP.
2. When the file is received by PacStream a notification for each order is returned to the Bookshop via email. This lets the shop know that PacStream has received their order(s) and whether there were any problems with them. The PacStream notifications are generated and returned within minutes of the file being received at PacStream. It is the Bookshop's responsibility to ensure they receive the notifications and to check there are no errors.
3. At the same time the order(s) are translated into the correct format for the relevant supplier(s) and sent to them.
4. The majority of the major suppliers return a Purchase Order Acknowledgment (POA) which some of the IMS can import back into your system. The POA provides updated stock, reprinting and order status. This information allows you to provide the next level of service to your customers in advance of the stock arriving.
5. A growing number of suppliers can now also send the Electronic Invoice. If your IMS can process the Electronic Invoice the receiving process is vastly streamlined as very little data entry is required.

PacStream Electronic Supplier List Suppliers returning POAs & Electronic Invoices

Alliance Distribution Services ^{POA INV}	9021000
Baker & Taylor ^{POA INV}	9016678
Cambridge University Press ^{POA INV}	9016880
Cengage Learning ^{POA INV}	9018719
Elsevier Australia ^{POA INV}	901389X
Footprint Books ^{POA INV}	9030387
Harper Collins Australia ^{POA INV}	9000453
Inbooks ^{POA INV}	D100338
Ingram ^{POA INV}	9017488
John Wiley & Sons ^{POA INV}	9013423
Macmillan Distribution Services ^{POA INV}	901327X
McGraw Hill ^{POA INV}	D102818
New South Books ^{POA INV}	9019561
Oxford University Press ^{POA INV}	9014322
Pascal Press ^{POA INV}	9017984
Rainbow Book Agencies ^{POA INV}	9013725
Random House Australia ^{POA INV}	9012060
United Book Distributors ^{POA INV}	9000011
Woodslane ^{POA INV}	9018867

Suppliers returning Electronic Invoices only

Scholastic ^{INV}	9012966
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Suppliers returning POAs only

Lexis Nexis Butterworths ^{POA}	9016872
Lippincott Williams & Wilkins ^{POA}	9017828
Lonely Planet ^{POA}	9017704

EDI Suppliers – no POAs or Invoices returned

Australian Book Group	9016597
Bolinda	9016511
Central Book Services	902039X
Five Mile Press	9029265
Funtastic	9024743
Gardners	0117765
Herron Book Distributors	9017402
Hinkler Books	9023151
Ice Water Press	903112X
IGEA Life Sciences	9028870
Landmark Educational	9017615
Madman Entertainment	9029613



Simplify your order processing

Whether you're a publisher, distributor or bookseller, PacStream has over 15 years experience in simplifying your order processing using EDI.



Parragon Publishing
Peribo

9028838
9017992

Registration / Change of Ownership / Change of Name Form for Bookshops

These prices are current as at 1st January 2012

**All fields are to be completed and selected boxes marked for a new Bookshop to be added to PacStream
Email completed form to support@pacstream.com.au**

Bookshop: _____

Contact: _____

Address: _____

Phone: _____ **Fax:** _____

Email: (this is where your PacStream Notifications will be returned) _____

Inventory Management System: _____ **SAN:** _____

This is a New Store Please allocate a SAN (cost \$70.00*)

Setup/Change Ownership fee

This one-time fee covers the cost of Setup/ changing your store details on our system, notifying suppliers that you will be trading electronically and checking your first orders. This fee applies to both Option 1 & 2

This is a New Set up (cost \$165.00*):

This is a Change of Ownership (cost \$80.00*): **Change of Ownership Date:** _____

This is a Name Change (cost Nil): **Previous Shop Name:** _____
Change of Name Date: _____

Option 1: Orders & Invoices

Annual Subscription **\$540.00***

This charge allows you to send to ALL the suppliers listed on the following page and covers up to 250 orders. These suppliers are fully integrated for EDI orders. Approximately 80% of your ordering will be covered by this list.

- PacStream can handle ALL of your order traffic if you prefer. Orders to non-integrated suppliers are automatically sent as text emails. There is no additional cost for this service.
- **Electronic Invoices** - Electronic Invoices vastly speed up the receiving process therefore saving time and money. Eg. 40 cartons can be received in 20 minutes instead of 4 hours. Electronic invoices are charged at \$0.33* per invoice received and billed monthly in arrears.

I **DO** wish to receive electronic invoices. I **DO NOT** wish to receive electronic invoices

Option 2: Invoices ONLY

Annual Subscription **\$1,080.00***

- **Electronic Invoices** - Electronic Invoices vastly speed up the receiving process therefore saving time and money. Eg. 40 cartons can be received in 20 minutes instead of 4 hours.

(* All prices are GST inclusive and are subject to change given 30 days notice)

Yes, please go ahead and set up my store to use the PacStream service.

Signature: _____ Date: _____

Simplify your order processing

Whether you're a publisher, distributor or bookseller, PacStream has over 15 years experience in simplifying your order processing using EDI.

For more information contact: support@pacstream.com.au www.pacstream.com.au **THORPE-Bowker** www.thorpe.com.au